



February 6, 2018

Thank you for your recent correspondence to Waste Management regarding odor issues at the High Acres Landfill. The impacts that these odors from the Landfill have had on you and the surrounding community are unacceptable to Waste Management and we are working to correct it.

Our team remains focused on resolving the odors as quickly as possible and returning this facility back to the standard that the communities have come to expect for over 40 years. Waste Management has been diligently working on the improvement plan we provided to the New York State Department of Environmental Conservation (NYSDEC) in December and presented at the Perinton Conservation Board meeting in January. We have made substantial progress on this work. In coordination with the Towns of Perinton and Macedon and the NYSDEC, we will be implementing additional measures at High Acres to further limit the potential for offsite odors.

Our efforts to date have been focused on expanding the collection of gas and control of odors at the site. These efforts include the installation and replacement of gas collection pipes as well as the installation of a synthetic cover to improve gas collection. These measures have improved gas collection, however there is additional work to be completed. As we have communicated in our community updates, Waste Management is now in the process of drilling and installing additional gas collections wells that will further improve gas collection. Please note that this activity has the potential to cause temporary, intermittent odors through completion. However, we are making efforts to mitigate them during this construction.

High Acres is fast tracking our efforts to implement the site improvement plan as submitted to the NYSDEC. Specialty contractors and consultants have been hired to expedite the engineering, monitoring and construction tasks, and as result, we have substantially completed many of the improvements. In addition, we have increased our odor surveillance monitoring activities, and are working with a third-party offsite odor monitoring team to survey and track odor reported by the community on a daily basis.

In response to the reverberation events that were felt in the community last month, Waste Management immediately engaged specialty contractors to identify the cause and develop a solution. A corrective system is now in place. The system includes industrial vibration transmitters connected to a controller that detect excessive vibrations and make real time adjustments to prevent a similar event.

We are working with the Town and the NYSDEC to incorporate additional monitoring and site upgrades to provide long-term improvements and to ensure that elevated odors do not happen



again. This has the full attention and support of the Senior Leadership team at Waste Management. Additional full-time staff have been hired at High Acres to perform additional monitoring and maintenance tasks, and we are providing the resources to make long-term improvements to the site. In the weeks to come, we will be working with the Town and School District to perform air monitoring.

You have my commitment, on behalf of the Senior Leadership team at Waste Management, that we will continue to provide the resources to resolve the situation to the satisfaction of the NYSDEC, the Town and most importantly, the community.

Sincerely,

A handwritten signature in blue ink, appearing to read 'CD', with a long horizontal flourish extending to the right.

Christopher DeSantis, Area Vice President  
Waste Management of New England and Upstate New York